



TERMS OF SERVICE

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I.INTRODUCTION

Welcome to Janne ("we," "our," or "us"), an AI-powered executive assistant designed to help professionals manage and strengthen business relationships through WhatsApp. These Terms of Service ("Terms") govern your access to and use of the Janne application, website, and services (collectively, the "Service").

By accessing or using the Service, you agree to be bound by these Terms. If you disagree with any part of the Terms, you may not access the Service.

II. KEY DEFINITIONS

"User," "you," or "your" refers to any individual or entity that accesses or uses the Service.

"Content" refers to any information, data, text, or other materials uploaded, stored, sent, received, or otherwise made available through the Service.

"Personal Data" refers to any information relating to an identified or identifiable natural person; an identifiable natural person is one who can be identified, directly or indirectly.



III.ELIGIBILITY

To use the Janne Service, you must be at least 18 years of age and capable of forming a binding contract. By using the Service, you represent and warrant that you meet these eligibility requirements.

IV.ACCOUNT CREATION AND SECURITY

a. Registration

To use certain features of the Service, you may need to register for an account. When registering, you agree to provide accurate, current, and complete information about yourself.

b. Account Security

You are responsible for maintaining the confidentiality of your account credentials, including your password, if applicable, and for all activities that occur under your account, specially by using the Service through the Whatsapp. You agree to notify us immediately of any unauthorized use of your account or any other breach of security.

c. WhatsApp Integration

Our Service operates primarily through WhatsApp. By using Janne, you acknowledge and agree that:

- You must have a valid WhatsApp account
- You will comply with WhatsApp's terms of service
- You authorize Janne to interact with your WhatsApp account as necessary to provide our Service



V.SERVICE DESCRIPTION

a. AI-Powered Assistant

Janne is an AI-powered executive assistant that helps professionals manage and strengthen business relationships by automating reminders, providing personalized insights, and tracking interactions through WhatsApp.

b. Core Features

The Service includes the following features:

- Smart Reminders for follow-ups
- Contact Insights and management
- Calendar Integration with Google Calendar
- Contact Integration with Google Contacts
- LinkedIn Integration for company information
- Voice Recognition for note-taking
- Contact upload and management

c. Third-Party Integrations

The Service integrates with third-party services including but not limited to WhatsApp, Google Single Sign On, Google Calendar, Google Contact and LinkedIn. Use of these integrations is subject to the respective terms of service of those third parties.



d. Pre-Release Status

You acknowledge that Janne may be in a pre-release or beta stage, and as such, may not operate as intended and may be updated, modified, or discontinued without notice.

VI.USER CONTENT AND LICENSES

a. User Content

You retain all rights to any Content you submit, post, or display on or through the Service. By providing Content to the Service, you grant us a worldwide, non-exclusive, royalty-free license to use, copy, modify, and display that Content solely for the purpose of providing the Service to you.

b. Feedback

If you provide feedback or suggestions about the Service, we may use such information without obligation to you.

c. Content Restrictions

You agree not to use the Service to upload, transmit, or distribute any Content that:

- Violates any applicable law or regulation
- Infringes or violates any intellectual property rights or other rights of any third party
- Contains viruses, malware, or other harmful code
- Is deceptive, fraudulent, or misleading
- Is defamatory, obscene, pornographic, vulgar, or offensive



VII.PRIVACY

a. Privacy Policy

Our Privacy Policy, which is presented in our website, explains how we collect, use, and disclose information about you when you use the Service.

b. Data Processing

When you use our Service, we process your data, including Personal Data, in accordance with our Privacy Policy and applicable data protection laws. This processing is necessary for the performance of the contract between you and Janne.

c. Data Retention

We will retain your data for as long as necessary to provide you with the Service, or as required by applicable laws. Upon termination of your account, we will delete or anonymize your data in accordance with our data retention policies.

VIII.INTELLECTUAL PROPERTY

a. Janne Property

The Service, including all associated intellectual property rights, is and will remain the exclusive property of Janne and its licensors. The Service is protected by copyright, trademark, and other laws of both the United States and foreign countries.



b. License to Use

Subject to these Terms, we grant you a limited, non-exclusive, non-transferable, and revocable license to use the Service for your personal or internal business purposes.

c. Restrictions

You agree not to:

- Modify, adapt, or hack the Service
- Reverse engineer, decompile, or disassemble the Service
- Remove or alter any copyright, trademark, or other proprietary notices
- Create derivative works based on the Service
- Access the Service for purposes of monitoring its availability, performance, or functionality, or for any other competitive purposes

IX.SUBSCRIPTION AND PAYMENT

a. Subscription Plans

The Service may offer various subscription plans, including a freemium model with basic features and premium options at various price points.

b. Billing

If you select a paid subscription:

- You agree to pay all fees in accordance with the billing terms in effect at the time
- You authorize us to charge your designated payment method for these fees



- All payments are non-refundable except as expressly provided in these Terms

c. Price Changes

We reserve the right to change our prices at any time. If we change prices, we will provide notice of the change on the website or via email or via Whatsapp at least 30 days before the change takes effect.

X.TERM AND TERMINATION

a. Term

These Terms will remain in effect until terminated by either you or Janne.

b. Termination by You

You may terminate these Terms at any time by discontinuing use of the Service and closing your account.

c. Termination by Janne

We may terminate or suspend your access to the Service immediately, without prior notice or liability, for any reason, including but not limited to:

- Breach of these Terms
- At our sole discretion for any reason
- Requests by law enforcement or other government agencies

d. Effect of Termination

Upon termination, your right to use the Service will immediately cease, and we may delete your account and all associated data.



XI.DISCLAIMER OF WARRANTIES

THE SERVICE IS PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. WE DO NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED OR ERROR-FREE, THAT DEFECTS WILL BE CORRECTED, OR THAT THE SERVICE OR THE SERVERS THAT MAKE IT AVAILABLE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.

XII.LIMITATION OF LIABILITY

IN NO EVENT SHALL JANNE, ITS OFFICERS, DIRECTORS, EMPLOYEES, OR AGENTS, BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF PROFITS, DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES, RESULTING FROM:

- YOUR ACCESS TO OR USE OF OR INABILITY TO ACCESS OR USE THE SERVICE
- ANY CONDUCT OR CONTENT OF ANY THIRD PARTY ON THE SERVICE
- ANY CONTENT OBTAINED FROM THE SERVICE
- UNAUTHORIZED ACCESS, USE, OR ALTERATION OF YOUR TRANSMISSIONS OR CONTENT

THE TOTAL LIABILITY OF JANNE, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE), OR OTHERWISE, SHALL NOT EXCEED THE AMOUNTS YOU HAVE PAID TO JANNE FOR USE OF THE SERVICE IN THE PAST 12 MONTHS, OR \$10 IF YOU HAVE NOT HAD ANY PAYMENT OBLIGATIONS TO JANNE.



XIII.INDEMNIFICATION

You agree to defend, indemnify, and hold harmless Janne, its officers, directors, employees, and agents, from and against any claims, liabilities, damages, losses, and expenses, including, without limitation, reasonable legal and accounting fees, arising out of or in any way connected with your access to or use of the Service, your violation of these Terms, or your violation of any rights of another.

XIV.GOVERNING LAW AND DISPUTE RESOLUTION

a. Governing Law

These Terms shall be governed by the laws of the State of São Paulo – Brazil, without regard to its conflict of law provisions.

b. Dispute Resolution

Any dispute arising from or relating to these Terms or the Service shall be finally settled by the laws of the State of São Paulo – Brazil.

XV.CHANGES TO TERMS

We reserve the right to modify these Terms at any time. If we make changes, we will provide notice by posting the updated Terms on our website and updating the "Last Updated" date at the top of these Terms. Your continued use of the Service after any such changes constitutes your acceptance of the new Terms.



XVI.GENERAL PROVISIONS

a. Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Janne regarding the Service.

b. No Waiver

Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights.

c. Severability

If any provision of these Terms is held to be invalid or unenforceable, the remaining provisions of these Terms will remain in effect.

d. Assignment

You may not assign these Terms without our prior written consent. We may assign these Terms without restriction.

e. Contact Information

For questions about these Terms, please contact us at info@janne.ai.

By using the Janne Service, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service.

AMENDMENT CONTROL

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DATE	VERSION	DESCRIPTION OF CHANGE
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May, 2025	1.0	Original Version
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